ILLINOIS ACTUARIAL MEMORANDUM REQUIREMENTS - INDIVIDUAL

ITEM	DESCRIPTION	LOCATION IN MEMORANDUM
		See Pages 11-14 for AM Format
Scope and Purpose	The scope and purpose of the filing, including all laws the filing is intended to comply with.	Act Memo Item 1a
Market	The market in which the products and plans are offered.	Act Memo Item 1b
Policy Forms	List all policy form numbers including HIOS Product Codes and Product Names	Act Memo Item 1c
Description of Benefits	A narrative description of the benefit that will be provided by the policy forms included in the filing.	Act Memo Item 1d
Marketing Method	A description of the marketing methods used to inform consumers of the availability of the policies.	Act Memo Item 1e
History of Rate Adjustments	The month, year and percentage amount of all previous rate revisions	Act Memo Item 2a
Effective Date of Requested Rate Increase	The month and year that the requested rate adjustment is scheduled to be implemented	Act Memo Item 2b
Months of Rate Guarantee	The number of months that the rate will be guaranteed to a policy holder	Act Memo Item 2c
SERFF Number of Prior Filing	SERFF Tracking Number of the Company's last individual rate filing in Illinois.	Act Memo Item 2d

Effective Date of Prior Filing	The effective date of the Company's last individual rate filing in Illinois.	Act Memo Item 2e
Proposed Percentage Rate Change	The requested rate adjustments for each product and plan. This should include the increase from one year prior and from the current rates. For each plan include the minimum, maximum and average rate increase, if different.	Act Memo Item 2f
Reason for Rate Change	A narrative description of the significant factors driving the change in rates	Act Memo Item 2g
Average Annual Premium	The average premium for the entire single risk pool, before and after the requested rate adjustment.	Act Memo Item 2h
Number of Policyholders and Covered Lives	The number of Illinois policyholders and covered lives affected by the proposed rate increase.	Act Memo Item 2i
Projected loss ratio with and without proposed rate increase	The traditional loss ratio using the projected premiums and claims and using the current premiums and projected claims	Act Memo Item 2j
Cumulative, future and lifetime loss ratios	Historic loss ratios by year, cumulative loss ratio to date, the projected loss ratio and the loss ratio combining both the past history and the projected experience	Act Memo Item 2k
Dates of Service for the Experience Period Used to Develop Rates	The dates of service of claims representing the base period experience used to develop the index rate for the single risk pool.	Act Memo Item 3a
Date Through Which Claims Were Paid	The date through which claim payments were made on claims incurred during the experience period.	Act Memo Item 3b

Estimated Allowed Claims During the Experience Period Used to Develop Rates	The actuary's best estimate of allowed claims for the single risk pool during the experience period that were used as a basis for developing the projected index rate. Include an explanation of the treatment of large claims, pooling charges, treatment of commercial reinsurance etc.	Act Memo Item 3c
Method for Determining Allowed Claims	The method used to determine allowed claims (e.g. directly from claims system, paid claims plus required cost sharing)	Act Memo Item 3d
Incurred but Not Paid Claims	Support for the method used to develop the incurred but not paid claims on an allowed basis.	Act Memo Item 3e
Premium in Experience Period (Net of MLR Rebate)	The best estimate of premium earned during the experience period, both before and after the MLR rebates	Act Memo Item 3f
Adjustments to Allowed Claims During the Experience Period	Description and numerical support for adjustments made to the experience period allowed claims for the single risk pool that were used as a basis for developing the projected index rate to adjust for the potentially volatile nature of the experience.	Act Memo Items 4a and 4b
Changes to Benefits	A description and quantitative support of the average benefit changes (i.e. changes to covered services) between the experience period and the projection period, and a description of and support for the impact of each change on rates. Separately specify which changes were made to comply with Federal Law.	Act Memo Item 5a
Trend Factors (Cost and Utilization)	A description of how trend is developed for each major service category, and a detailed trend analysis supporting the factors used. Actual vs. expected trend for the past 36 months must also be provided. Explain any significant differences from prior filings.	Act Memo Item 5b

Projected Changes in the Demographics of the Population Insurance	A description and quantitative support for the development of factors used to adjust the experience period claims to reflect differences in the average demographics of the population covered in the experience period and the population anticipated to be covered in the projection period.	Act Memo Item 5c
Projected Changes in the Morbidity of the Insured Population	A description and quantitative support for the development of factors used to adjust the experience period claims to reflect differences in the average morbidity of the population covered in the experience period and the population anticipated to be covered in the projection period.	Act Memo Item 5d
Other Projected Changes	A description and quantitative support for the development of any other factors used to adjust the experience period claims to reflect differences between the experience period and the projection period.	Act Memo Item 5e
Methodology Used to Develop the Credibility Manual Rate	Description of the methodology and base data used to develop the credibility manual index rate, if applicable.	Act Memo Item 6a
Source and Appropriateness of the Experience Used to Develop the Credibility Manual Rate	Description of the source data used to develop the credibility manual index rate and support that the data is appropriate.	Act Memo Item 6b
Adjustments Made to Data Used to Develop the Credibility Manual Rate	Description and support for each adjustment made to the experience used to develop the credibility manual index rate, if applicable.	Act Memo Item 6c
Inclusion of Capitation Payments in Developing the Credibility Manual Rate	Description of how capitated services were accounted for in developing the credibility manual index rate, if applicable.	Act Memo Item 6d
Credibility Methodology	Description of the methodology used to determine the credibility of the base period experience.	Act Memo Item 7a

Credibility Level(s)	The credibility level assigned to the base period experience	Act Memo Item 7b
Covered Services - Essential Health Benefits	Description and percent of claims represented by benefits which are Essential Health Benefits added between the experience period and the projection period	Act Memo Item 8a
Covered Services- State Mandated Benefits Which Are Not Essential Health Benefits	Description and percent of claims represented by benefits which are Illinois State mandated benefits but are NOT Essential Health Benefits	Act Memo Item 8b
Covered Services - Eliminated Benefits	Description and percent of claims represented by benefits which were covered in the experience period but will not be covered in the projection period.	Act Memo Item 8c
Covered Services- Additional Mandated Supplementary Benefits	Listing of benefits that will be covered on a mandatory basis in the projection period but are NOT Essential Health Benefits or State Mandated Benefits	Act Memo Item 8d
Covered Services - Changes in the Level of Covered Services	Description of benefits which were covered in the experience period but will be covered at a different level in the projection period (e.g. change in the number of visits covered)	Act Memo Item 8e
Covered Services - EHB Substitutions	Description and support for any benefits substituted for Essential Health Benefits	Act Memo Item 8f
Credibility Adjusted Projected Claims	Estimated claims for the projection period, after adjusting for credibility, including appropriate support	Act Memo Item 9
Projected Index Rate	Description of the development of the index rate for the projection period, representing the Essential Health Benefit portion of the credibility adjusted projected claims	Act Memo Item 10

Risk Transfer Payments	Demonstration of the calculation of the estimate of the risk transfer payments during the projection period	Act Memo Item 11
Development of Market Adjusted Index Rate	Demonstration of the calculation of the estimate of the net reinsurance receipt during the projection period. Demonstration of the development of the market adjusted index rate, showing adjustments for: a. Risk Adjustment b. Reinsurance c. Exchange Fees	Act Memo Item 12
Plan Level Adjusted Index Rate	Demonstration of the development of the plan-adjusted index rate, including adjustments for the allowable plan level adjustments outlined in 45 CFR 154.80(d)(2). This should include: a. Addition of non-EHBs; b. Benefit adjustments based on the differences in actuarial value relative to the market average; c. Benefit richness adjustment impact on utilization relative to the average for the market; d. Non-benefit expenses; e. Network differences; and f. Care management differences. g. Calibration for smoker enrollment; h. Adjustment for catastrophic plan eligibility	Act Memo Item 13
AV Metal Values	Description of how the AV Metal Values for each of the plans was calculated, and support for use of alternate methodologies other than the AV calculator	Act Memo Item 14a
AV Pricing Values	Description of how the AV Pricing Values for each of the plans was calculated, and how they relate to the factors used in the development of the Plan Level Adjusted Index Rate	Act Memo Item 14b

Paid to Allowed Ratio	Description of the methodology used to develop the paid to allowed ratio	Act Memo Item 15
Projected Non-Benefit Expenses, Risk and Profit	Administrative costs with quality improvement and other items separated, taxes and fees and changes in risk adjustment payments and receivables assumed in the rates and reinsurance receivables assumed in the rates compared to current projections for the current year. Explain any significant changes in non-benefit costs estimates from those in prior filings.	Act Memo Item 16a
Comparison of Current and Proposed Non- Benefit Expenses, Risk and Profit	A comparison of the amounts by prescribed expense category as a percent of premium and on a PMPM basis for both the current and proposed rates. Separate out the quality improvement costs.	Act Memo Item 16b
Varying Non-Benefit Expenses By Plan	Support for non-benefit expense loads as a percent of premium that vary by plan	Act Memo Item 16c
Age Factors	Confirm the prescribed standardized factors were used.	Act Memo Item 17a
Geographic Factors	Development of proposed factors for use with the Illinois defined geographic rating regions and support for any changes.	Act Memo Item 17b
Tobacco Factors	Development of proposed tobacco status categories and corresponding factors and support for any changes.	Act Memo Item 17c
Family Composition	Proposed family composition factors/methodology and demonstration that the premium developed is consistent with the premium developed using the methodology described in 45 CFR 147.102, paragraphs (c)(1) or (c)(2)	Act Memo Item 17d

Provide the weighted average age that corresponds to the projected single risk pool and a demonstration of the calculation. Include the factors used in the determination of the weighted average age, the distribution of members by age and the description of the corresponding data source.
Provide a demonstration of the age calibration factor used to adjust the rates of the single risk pool to an adult age 21. An actuarial justification that the methodology employed in the calculation of the weighted average age and the calibration to the age curve complies with the standard age curve methodology and conforms with rating rules specified in 45 CFR 147.102.
Provide the geographic calibration factor that is applied to the single risk pool, if necessary. If the weighted average of the geographic factors does not equal 1.0, detailed documentation of the geographic calibration factor is required. Act Memo Item 18d pool, if necessary is necessary. If the weighted average of the geographic factors does not equal 1.0, detailed documentation of the geographic calibration factor is required.

Development of All Product Base Rates	Provide a quantitative development of all product base rates based on the market base rate (The base rate is the same as the non-tobacco rate for a person age 21 before the region factor is applied.). Allowed adjustments are: a. Addition of non-EHBs; b. Differences in actuarial value; c. Benefit richness adjustment impact on utilization; d. Differences in administrative costs; e. Taxes and fees; f. Network differences; g. Care management differences; h. Catastrophic plan eligibility;	Act Memo Item 19
Risk Corridor Payments or Recoveries	Include documentation of any risk corridor payments or recoveries in the experience period	Act Memo Item 20
Company Financial Position	Description of carrier's current financial position	Act Memo Item 21
Last Five Years' RBC	Report RBC for the last five years	Act Memo Item 22
Projected Federal MLR	Demonstration of the anticipated Federal MLR during the projection period	Act Memo Item 23a
Explanation when the future loss ratio is not consistent with the federal rebate MLR	Explain why the projected federally calculated loss ratio is different from the rebate formula MLR, if applicable.	Act Memo Item 23b
Reliance	Disclosure of any information developed by other individuals that the actuary relied on in the development of rates.	Act Memo Item 24
Identification of the Certifying Actuary	The certifying actuary must identify himself/herself and indicate he/she is a member of the American Academy of Actuaries	Act Memo Item 25

Certification of the Index Rate	Certification that the index rate was calculated appropriately and in compliance with applicable laws and actuarial standards of practice.	Act Memo Item 25
Certification of the Plan Level Rates	Certification that plan level rates were developed using the index rate and only adjusting for allowable factors	Act Memo Item 25
Certification of Metal AV	Certification that the standard AV Calculator was used to determine the metal AV for each plan, or if an alternate methodology was used, certification that the alternate methodology is consistent with the AV Calculator	Act Memo Item 25
Certification of Geographic Factors	Certification that geographic factors reflect only differences in the costs of delivery (including both unit costs and provider practice patterns) and do NOT reflect differences in morbidity	Act Memo Item 25
Certification of Compliance with Applicable Federal Regulations	Certification that the proposed rates were developed in compliance with applicable Federal regulations	Act Memo Item 25
Certification of Compliance with Actuarial Standards of Practice	Certification that the filing has been prepared in compliance with ASOPs 8, 26, 31, and 41.	Act Memo Item 25

FORMAT FOR ACTUARIAL MEMORANDUM

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1. GENERAL INFORMATION

Act Memo Item 1a Scope and Purpose

Act Memo Item 1b Market

Act Memo Item 1c Policy Forms

Act Memo Item 1d Description of Benefits
Act Memo Item 1e Marketing Method

2. PROPOSED RATES

Act Memo Item 2a History of Rate Adjustments

Act Memo Item 2b Effective Date of Requested Rate Increase

Act Memo Item 2c Months of Rate Guarantee
Act Memo Item 2d SERFF Number of Prior Filing
Act Memo Item 2e Effective Date of Prior Filing

Act Memo Item 2f Proposed Percentage Rate Change

Act Memo Item 2g Reason for Rate Change
Act Memo Item 2h Average Annual Premium

Act Memo Item 2i Number of Policyholders and Covered Lives

Act Memo Item 2j Projected loss ratio with and without proposed rate increase

Act Memo Item 2k Cumulative, future and lifetime loss ratios

3. EXPERIENCE PERIOD PREMIUM AND CLAIMS

Act Memo Item 3a Dates of Service for the Experience Period Used to Develop Rates

Act Memo Item 3b Date Through Which Claims Were Paid

Act Memo Item 3c Estimated Allowed Claims During the Experience Period Used to Develop

Rates

Act Memo Item 3d Method for Determining Allowed Claims

Act Memo Item 3e Incurred but Not Paid Claims

Act Memo Item 3f Premium in Experience Period (Net of MLR Rebate)

4. ADJUSTMENTS TO ALLOWED CLAIMS DURING THE EXPERIENCE PERIOD

Act Memo Items 4a and 4b Adjustments to Allowed Claims During the Experience Period

5. PROJECTION FACTORS

Act Memo Item 5a Changes to Benefits

Act Memo Item 5b Trend Factors (Cost and Utilization)

Act Memo Item 5c Projected Changes in the Demographics of the Population Insurance

Act Memo Item 5d Projected Changes in the Morbidity of the Insured Population

Act Memo Item 5e Other Projected Changes

6. CREDIBILITY MANUAL RATE ADJUSTMENT

Act Memo Item 6a Methodology Used to Develop the Credibility Manual Rate

Act Memo Item 6b Source and Appropriateness of the Experience Used to Develop the

Credibility Manual Rate

Act Memo Item 6c Adjustments Made to Data Used to Develop the Credibility Manual Rate

Act Memo Item 6d Inclusion of Capitation Payments in Developing the Credibility Manual

Rate

7. CREDIBILITY

Act Memo Item 7a Credibility Methodology

Act Memo Item 7b Credibility Level(s)

8. COVERED SERVICES

Act Memo Item 8a Covered Services - Essential Health Benefits

Act Memo Item 8b Covered Services- State Mandated Benefits Which Are Not Essential

Health Benefits

Act Memo Item 8c Covered Services - Eliminated Benefits

Act Memo Item 8d Covered Services- Additional Mandated Supplementary Benefits
Act Memo Item 8e Covered Services - Changes in the Level of Covered Services

Act Memo Item 8f Covered Services - EHB Substitutions

9. CREDIBILITY ADJUSTED PROJECTED CLAIMS

10. PROJECTED INDEX RATE

11. RISK TRANSFER PAYMENTS

12. DEVELOPMENT OF MARKET ADJUSTED INDEX RATE

13. PLAN LEVEL ADJUSTED INDEX RATE

14. ACTUARIAL VALUES

Act Memo Item 14a AV Metal Values
Act Memo Item 14b AV Pricing Values

15. PAID TO ALLOWED RATIOPaid to Allowed Ratio

16. NON-BENEFIT EXPENSES INCLUDING RISK AND PROFIT MARGIN

Act Memo Item 16a Projected Non-Benefit Expenses, Risk and Profit

Act Memo Item 16b Comparison of Current and Proposed Non-Benefit Expenses, Risk and

Profit

Act Memo Item 16c Varying Non-Benefit Expenses By Plan

17. ADJUSTED COMMUNITY RATING FACTORS

Act Memo Item 17a Age Factors

Act Memo Item 17b Geographic Factors
Act Memo Item 17c Tobacco Factors
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18. RATE TABLES

Act Memo Item 18a Development of Rate Tables
Act Memo Item 18b Weighted Average Age
Act Memo Item 18c Age Curve Calibration

Act Memo Item 18d Geographic Calibration Factor

19. DEVELOPMENT OF ALL PRODUCT BASE RATES

20. RISK CORRIDOR PAYMENTS OR RECOVERIES

21. COMPANY FINANCIAL POSITION

22. LAST FIVE YEARS' RBC

23. FEDERAL MEDICAL LOSS RATIO REQUIREMENTS

Act Memo Item 23a Projected Federal MLR

Act Memo Item 23b Explanation when the future loss ratio is not consistent with the federal

rebate MLR

24. RELIANCE

25. CERTIFICATIONS OF COMPLIANCE

Act Memo Item 25 Identification of the Certifying Actuary

Act Memo Item 25 Certification of the Index Rate

Act Memo Item 25 Certification of the Plan Level Rates

Act Memo Item 25 Certification of Metal AV

Act Memo Item 25 Certification of Geographic Factors

Act Memo Item 25 Certification of Compliance with Applicable Federal Regulations
Act Memo Item 25 Certification of Compliance with Actuarial Standards of Practice