



Office of Consumer Health Insurance Uninsured Ombudsman Program

We Are Here to Help

The Uninsured Ombudsman Program assists consumers who:

- have no health insurance
- are about to lose health insurance
- cannot afford to purchase health insurance

We can help you:

- explore available state and federal programs
- review coverage options and locate resources to help reduce your medical costs
- understand your continuation rights and responsibilities under your existing health plan

If you lost your job-based health insurance, you may qualify for:

- continuation of your employer-based plan under state and federal law
 - Contact your employer or the U.S. Department of Labor 866-444-3272
www.dol.gov/general/topic/health-plans/cobra
- a Special Enrollment Period (SEP) through the ACA Health Insurance Marketplace
 - Contact Get Covered Illinois at 866-311-1119 <https://getcovered.illinois.gov>
- Medicaid and other medical benefits
 - Application for Benefits Eligibility 800-843-6154 <https://abe.illinois.gov/abe/access/>

For more information, visit <https://insurance.illinois.gov/healthInsurance/consumerHealth.html> or call the **Office of Consumer Health Insurance (OCHI)** toll-free at 877-527-9431.

YOUR HEALTH COVERAGE STARTS HERE



Get Covered Illinois (GCI) is the official ACA Health Insurance Marketplace for the state of Illinois, and a division of the Illinois Department of Insurance.

GCI helps you:

- find [free enrollment assistance](#) to shop for health plans that meet the requirements of the Affordable Care Act (ACA)
- [find out if you qualify for financial assistance](#) to lower your monthly premiums

You may be eligible for the:

Special Enrollment Period (SEP) in Response to COVID-19 February 15 – August 15, 2021

In response to the COVID-19 pandemic, the Biden-Harris administration reopened the federal marketplace to help millions of people, including Illinoisans, who've lost job-based health coverage, experienced health issues due to COVID-19, or are uninsured for any reason.

If you don't have health insurance coverage or want to change your current ACA Marketplace plan, this is your opportunity to purchase and enroll in a new plan.

After May 15, 2021, you may also be eligible a Special Enrollment Period due to a qualifying life event, such as losing job-based health coverage, getting married or having a baby.

For more information about health plans on the ACA Health Insurance Marketplace, visit <https://getcovered.illinois.gov> or call 1-866-311-1119.

PROGRAMS MANAGED BY VARIOUS FEDERAL AND STATE AGENCIES:

GET COVERED ILLINOIS

<https://getcovered.illinois.gov> Toll-free: 866-311-1119

ILLINOIS DEPARTMENT OF HEALTHCARE AND FAMILY SERVICES

Information on programs offered at <https://www.illinois.gov/hfs/Pages/default.aspx>
Toll-free: 866-468-7543

APPLICATION FOR BENEFITS ELIGIBILITY (ABE)

www.abe.illinois.gov Toll-free: 800-843-6154

HEALTH CARE SERVICES FOR HIV

<http://dph.illinois.gov>/Toll-free: 800-243-2437

ILLINOIS COMPREHENSIVE HEALTH INSURANCE PLAN (ICHIP)

Applicants must qualify for coverage.
<http://www.chip.state.il.us/default.htm> Toll-free: 800-962-8384

SENIOR HEALTH INSURANCE PLAN (SHIP)

Assists Medicare eligible consumers.
<https://www2.illinois.gov/aging/pages/default.aspx> Toll-free: 800-252-8966

MEDICARE

Covers seniors 65 and older, the disabled under 65 and people with End-Stage Renal Disease.
www.medicare.gov Toll-free: 800-633-4227

VETERANS CARE

Medical, limited dental and vision coverage for an affordable monthly premium.
<https://www.illinois.gov/hfs/Pages/default.aspx> Toll-free: 877-4VETSRX (877-483-8779)

DEPARTMENT OF SPECIALIZED CARE FOR CHILDREN

For families and children with special needs.
<https://dsc.illinois.gov> Toll-free: 800-322-3722

HILL-BURTON FREE CARE PROGRAM

Reduced fee services at certain health care facilities.
www.hrsa.gov Toll-free: 800-638-0742

U.S. DEPARTMENT OF LABOR

<https://www.dol.gov/agencies/ebsa> Toll-free: 866-444-3272

Note: This information was developed to provide consumers with general information and guidance about insurance coverages and laws. It is not intended to provide a formal, definitive description or interpretation of Department policy. For specific Department policy on any issue, regulated entities (insurance industry) and interested parties should contact the Department.